DATAFLOW

Case Study: Iraq
Challenging Verification from a Conflicted Country

Overview

A medical professional of Iraqi nationality applying for an employment opportunity in a Gulf Cooperation Council (GCC) country submitted one experience certificate to the DataFlow Group for Primary Source Verification (PSV). The presented certificate mentioned that the applicant had worked at a hospital in Nineveh Governorate in Iraq. However, obtaining verifications from Iraq is particularly challenging given the crippling wars that have affected the country over the past few years.

Following intensive investigations, we learned that the hospital is closed due to the war situation and were unable to identify any valid contact details. As such, we attempted to establish communication with the Nineveh Directorate of Health - which also happened to be closed. We then got in touch with the Iraqi Medical Association, which informed us that the Nineveh Directorate of Health now operates from an alternative location. Shortly after, we managed to get a hold of more than five individuals working at the directorate, none of whom would cooperate and provide us with any verification in fear of aggravating the terrorist group ISIS, which we later discovered had occupied the hospital that issued the certificate presented by the applicant.

DataFlow Group Solutions

In order to determine the accuracy and authenticity of the Applicant's documents, the DataFlow Group conducted:

• **Online Research** - The DataFlow Group boasts an expert research team that specializes in the extraction of critical information from worldwide online databases

• **Primary Source Verification** - The DataFlow Group has emerged as the leading international provider to solely focus on background screening and immigration compliance solutions using Primary Source Verification

• **Cross Checking** - The DataFlow Group leverages an expansive network of over 60,000 issuing authorities throughout more than 200 countries and territories to verify the authenticity of various documents

Operational Excellence

- Global Outreach Covering 200+ Countries
- Worldwide Network of 60,000+ Issuing Authorities
- Unique Set of Customised Services
- Fast Turnaround Time
- International Partnerships and Affiliations
- Qualified Experts and Researchers with Multilingual Capabilities

Technological Leadership

- Cutting-Edge Online Process Flow
- Robust Platforms
- Industry Leading Information Security
- Fast and Accurate Data
- Proprietary Databases
- Advanced Ecosystem and Robust IP-Based Delivery Framework

Result

Faced with yet another obstacle, we contacted another directorate that gave us an email address through which we finally received the verification from. Once we crosschecked the information and found no misrepresentations or discrepancies, the DataFlow Group marked the case as 'Positive'.