

Case Study: India

Applicant Fraud



Overview

An Applicant seeking employment at a DataFlow Group client facility submitted for verification his professional certificates and documents, which indicated that he is currently practicing as a nurse in a hospital in Bangalore, India.

The verification team at the DataFlow Group carried out multiple site visits to the mentioned hospital and confirmed that the facility did in fact exist at the same address provided by the Applicant. Moreover, the hospital administrator verbally affirmed that the Applicant has worked at the facility as a Senior Staff Nurse.

Following this confirmation, the DataFlow Group verification team requested the administrator to share official records pertaining to the Applicant. However, he was unable to present any written evidence that the Applicant was at any time employed at the hospital. Ongoing discussions with the administrator revealed that he had inexplicably written the name of and brief information about the Applicant in his personal diary, but failed to clarify the reason behind the lack of official documentation.

Further investigation also revealed a concerning discrepancy in the balance of nursing employees to beds in the hospital. Analysis of 114 applications claiming employment at the facility revealed that 54 of the nurses employed in December 2012 for the 100-bed hospital had subsequently stated that they had resigned.



DataFlow Group Solutions

In order to determine the accuracy and authenticity of the Applicant's documents, the DataFlow Group conducted:

- **Online Research** - The DataFlow Group boasts an expert research team that specializes in the extraction of critical information from worldwide online databases
- **Primary Source Verification** - The DataFlow Group has emerged as the leading international provider to solely focus on background screening and immigration compliance solutions using Primary Source Verification
- **Cross Checking** - The DataFlow Group leverages an expansive network of over 60,000 issuing authorities throughout more than 200 countries and territories to verify the authenticity of various documents

Operational Excellence

-  Global Outreach Covering 200+ Countries
-  Worldwide Network of 60,000+ Issuing Authorities
-  Unique Set of Customised Services
-  Fast Turnaround Time
-  International Partnerships and Affiliations
-  Qualified Experts and Researchers with Multilingual Capabilities

Technological Leadership

-  Cutting-Edge Online Process Flow
-  Robust Platforms
-  Industry Leading Information Security
-  Fast and Accurate Data
-  Proprietary Databases
-  Advanced Ecosystem and Robust IP-Based Delivery Framework



Result

Despite proving the actual existence of the hospital, the DataFlow Group team was unable to secure any official documentation from the administrator that the Applicant worked at the hospital. Based on the findings of the DataFlow Group's extensive investigations, site visits and online research, the case at hand was categorised as 'Negative' - hence safeguarding both the client the greater community from the potential risks of occupational fraud.